



# Efficiency at Home

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A how-to for your new  
energy efficient products.

Date of my visit:



Enjoy the good things  
efficiency brings.

Funded in part by:  
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# Thanks for taking the first step to saving energy and enjoying the good things efficiency brings.

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Today, \_\_\_\_\_ installed energy efficient products in your home that will create a more comfortable environment for you and your family, and help you save up to \$240 a year on bills.

## They could include:



LEDs



Draft-Proofing



Water-Saving Showerheads



Faucet Aerators



Hot Water Tank Wrap



Smart Thermostat



Pipe Insulation



Shower Valves



LED Night Lights



Promotional Offering: \_\_\_\_\_



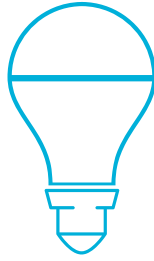
# Information About Our Visit

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## **During our visit to your home, our Customer Advisor may have:**

- Replaced any working incandescent lightbulbs with energy saving LEDs. We're unable to change CFLs as they are already energy efficient.
- Installed water-saving faucet aerators in your bathroom and kitchen sinks.
- Replaced your showerhead with a water-saving model.
- Installed insulating pipe wrap on hot water pipes.
- Wrapped your electric water heater with an insulating blanket to keep the heat in.
- Installed draft-proofing around windows or doors.
- Replaced your old thermostat with a smart thermostat.

This handy booklet offers more information on these products and the ways they'll help you save. Efficiency Nova Scotia offers a two-year warranty on the products installed in your house.



# LEDs

**LEDs** replace any old energy-sucking incandescents. These long lasting, energy saving bulbs can last up to 20 years—you may never have to change a lightbulb again!

Energy efficient chandelier bulbs, globe style bulbs and pot lights are available in addition to standard LEDs.



## **Sealing air leaks around your windows and doors**

stops warm air from escaping your home in the winter, and hot air from entering in the summer. If our installers find gaps around your exterior windows and doors, your home may be eligible for weatherstripping, door sweeps, or switch and plug insulation products.

These products can help lower winter heating bills and summer cooling costs, so you can enjoy the benefits of a more comfortable home year round.



# **Draft-Proofing**



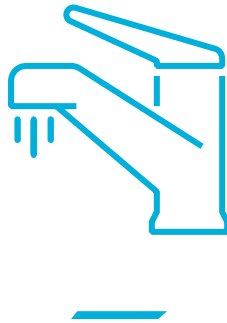
# Showerheads and **Shower Valves**

## **Energy efficient showerheads and shower valves**

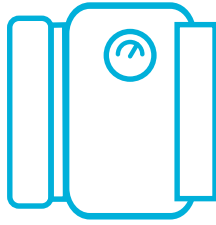
reduce your hot water use, therefore using less energy to heat it.

These showerheads have a powerful, consistent flow rate that reduces water use by 75%. The water-saving shower valves work by reducing to a trickle once the water warms up to your desired temperature. Once you're ready to get in, pull the cord for the full water flow to resume.

**An aerator on a bathroom or kitchen faucet** can reduce water use from each tap by 30% or more per year. The kitchen aerator comes with a swivel function to help make dishwashing easy. Rest assured, these aerators don't reduce the pressure, just the amount of water used.



# Bathroom and Kitchen **Faucet Aerators**



## Water Heater Wrap **and Pipe Insulation**

Wrapping hot water pipes and tanks reduces condensation and adds an extra layer of insulation to keep the heat in, and your electric water heater off.

Check your water heater at least once a year for leaks, rust, and corrosion. If it's wrapped, simply unfasten the tape to inspect it.

**A smart thermostat** learns your routine and adjusts to the perfect temperature. It also offers full control of your home from wherever you have an internet connection, and savings up to 10% on bills.

*\*Not all homes are eligible to receive a free smart thermostat.*



# Smart **Thermostat**

# Frequently Asked Questions

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## **Why didn't I get some of these products?**

If you think we missed something, give us a call. We'll either rebook a visit or explain why that product wasn't the best fit for your home.

## **Why didn't you wrap my water heater?**

There could be several reasons why we didn't wrap your water heater, but the biggest reason is safety. We can only wrap electric water heaters because other fuel sources, like oil or natural gas, are combustible and not safe to wrap. The tank could be newer and already well insulated, or starting to show its age with rust and corrosion spots, which could cause leaks. Sometimes space or access is an issue as well. There must be at least six inches of clearance around the tank to wrap it.

## **What do I do if my showerhead leaks or a light bulb burns out?**

Get in touch with us. We offer a two-year warranty on all the products we install. We'll book a visit to remove the faulty products and replace them for free.

## **Why don't you change CFLs or burnt out lightbulbs?**

CFLs, or curly bulbs as they are often called, are already a safe and energy efficient lighting option. They use 10-13 watts compared to the LEDs' 9-11 watts, both much better options than the 60-watt usage of incandescent bulbs. Lighting must be working to be replaced, since a burnt-out bulb isn't using any energy!

### **Why didn't I get a smart thermostat?**

These products are only installed in single family homes that are 100% non-electrically heated with a single-zone heating system. The home must also have consistent wireless internet for the smart thermostat to work properly. Apartment buildings and condos of any size do not qualify for smart thermostats at this time.

### **How is this program funded?**

This program seems too good to be true, but as you just experienced, it isn't! Funding comes from three places: The Government of Canada's Low Carbon Economy Leadership Fund, the Province of Nova Scotia, and Nova Scotia Power.

Efficiency Nova Scotia offers a wide range of programs and services to make your home more comfortable—saving you energy and money. Check out our website to learn more, and discover how you can enjoy the good things efficiency brings.

Contact us at:  
1-877-999-6035 (toll free)  
[info@efficiencyns.ca](mailto:info@efficiencyns.ca)  
[efficiencyns.ca/free-upgrades](http://efficiencyns.ca/free-upgrades)



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